

This Week at MCL

A Memorandum to the Employees of The Medical Center of Louisiana, New Orleans
Charity Hospital Campus • University Hospital Campus

September 20-26, 2004



MCL Police & Eddie Eagle Join Forces.



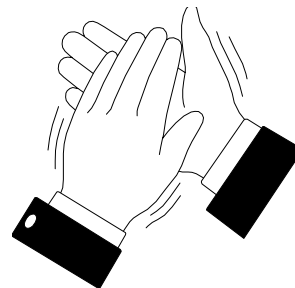
Eddie Eagle is the National Rifle Association's feathered gun-safety expert mascot. Thanks to a \$4,550 grant from the NRA Foundation, the MCL Police Department Juvenile Community Relations Unit was able

to purchase its own mascot costume. **Sergeant Marshall Pierre, Sr.**, pictured to the left, is the person behind the costume; above he visits **Julie Newman**, Pediatric Clinic, Charity Campus. Sgt.

Pierre and **Corporal Oliver Bailey** founded the unit, whose staff has taught more than 4,750 children throughout the metro area in grades pre-K through sixth about the importance of gun safety. Our Police Department was the first law enforcement agency in Louisiana to receive the mascot costume permanently. For his continuing efforts Sgt. Pierre has been recognized by the Metropolitan Partners Against Crime, The National Rifle Association Eddie Eagle Foundation, the State of Louisiana Attorney General Office, and the New Orleans City Council. In addition to Sgt. Pierre, MCL employees who have contributed their time, money and devotion to this noble effort are: from Hospital Police – **Corporals Vance Bieniemy, Jr., Brent Blache, Heather Crabtree, Calvin Hills, Dwayne Hooks, Donna Jennings, Troy Johnson, Sherwina McGuire, Irvin Parker, Jr. and Randy Triggs, and Officer M. Payton**; and from Emergency Medicine-Adult, **Maryanne Scallan, RN.**

United Way is on its Way!

The MCL United Way (UW) Campaign officially begins this week with meetings of UW Communicators: September 22, University auditorium, 11 a.m., and September 23, Charity auditorium, 8:30 a.m. A UW representative will speak and give out information during the meetings; refreshments will be served. Department directors have been asked to assign communicators for the campaign. The goal for the 2004 drive, which will run through November 5, is \$50,000.



Applause! Applause!
Wendolyn "Wendy" Henry,
Health Information
Processor in Medical
Record Services, is the
September Employee of the
Month for Charity Campus.

Her nomination stated, "Wendy is dedicated and hardworking. Her positive attitude and behavior exemplifies what is wanted and needed at MCL – people who are committed to doing their best with whatever is placed in their hands. She greets everyone, patients and co-workers alike, with a smile and kind words.

"However challenging her position in the Loose Documents Unit may be, she does not limit her skills and ability to doing her assigned tasks. She is a team player, has an excellent attendance record, reports to work daily and on time, and is accountable and responsible for her actions. With diligence and exceptional work ethics, Wendy motivates her peers to strive for excellence that helps the department meet and exceed its goals. She is a positive role model and works to be the best and produce the best work possible.

"She is a 'Yes, We Can!' person who believes that indirect and indirect patient care is vital. She knows that healthcare providers rely on her documentation to treat the patients. Wendy takes pride not only in her production and organization, but also in the quality of the work she produces. She is the epitome of Our Core Values!"

Your Chance to Speak Up . . .

The Department of Policies and Planning is in the process of revising the MCL dress code. **Laurie Lombard Smith**, Assistant Administrator of the department, welcomes your input either by making suggestions, comments or recommendations or by serving as a member of the Task Force which will be studying revisions. Please respond to Laurie either in writing or through hospital e-mail.

From the Mailbox.

▪ **To Dan Kiff, RN, BSN, Section Manager, Medical Intensive Care Unit, Charity Campus:** Yesterday I had 10 student nurses with stars in their eyes. They were actually debating over who had the best nurse! They commented on how patient and kind members of your staff were with them and what wonderful teachers they were. They were absolutely awed at the knowledge displayed by them and were energized to try to be



like them. So, thank you, RNs **Patty Dougherty, David Gremillion, Lisa King** and **Dawn Peavy** You were wonderful role models for my students, and you make my job a whole lot easier.
– **Sally Brooke, RN, BSN, Instructor, Charity School of Nursing, Delgado Community College**

▪ **To Marisa Page, Human Resources Analyst 2:** At a meeting with Gracie Atkins, your supervisor, your name came up several times, and each time was to sing your praises! Our department greatly appreciates your hard work and effort as our Payroll Person. Our jobs are made so much more enjoyable because of your dedication and diligence.
– **Keil North, Rehabilitation Services**

Happenings

- **403b Meetings.** September 22, Charity Auditorium, 9 a.m. and 2 p.m.; September 29, University Auditorium, 10 a.m. and 2 p.m. Representatives from the four approved 403b companies will talk about their plans.
- **MCL Talent Show Audition.** September 23, 4-6 p.m., Charity Auditorium. Walk-ins welcomed, but appointments have priority. Call **Carol Hubert** at 2-0283 to sign up for the October 15th show. Auditions open to employees, staff and their immediate families only: spouse/significant other; children, siblings, parents and grandparents. Tickets – \$5 in advance, \$7 at the door; available from any Employee Activities Committee member or call **Barbara Butler, 2-8268, Rose Davillier, 2-3047, Carol Hubert, 2-0283, or Norma Larrieu, 2-3484.** Payable in cash or check made out to the MCL Foundation. All proceeds will benefit the Employee Emergency Relief Fund.
- **LSU-Tulane Health Sciences Centers Joint Grand Rounds.** September 23, 8-9 a.m., 1542 Tulane Avenue, 1st floor auditorium. "Standardized Patient-Based Assessments of Clinical Skills: Inside the Actors' Studio" with **Dr. David E. Steward**, Professor and Chairman, Department of Medicine, Southern Illinois University School of Medicine.
- **Free Prostate Cancer Screening.** September 20-24, LSU Lions Clinic, 2020 Gravier Street, 5th floor. Appointments available between 9 a.m.-noon and 1-4 p.m. each day. Offered to men ages 50 and above in the general population and to African-American men or men with a family history of prostate cancer ages 40 and above. Screening includes PSA (blood test) only. Call 412-1110 for

an appointment. Sponsored by LSUHSC Urology Department and Stanley S. Scott Cancer Center.

- **Rape Aggression Defense Course.** September 23, 27 and 29. Designed for women. Call 568-2565 for full details, including locations, and to register. Enrollment is limited. Sponsored by LSUHSC's Health Promotion Program, Campus Police and Campus Assistance Program.
- **The ABCs of Critical Care.** All classes are 7 a.m.-3:30 p.m., 9th floor, Charity, Education Department. September 27, *Critical Care Gumbo: Patient Transport, Moderate Sedation, Neuro-muscular Blockade, GI Assessment, GI Bleed & Management, Nutrition, Renal Assessment, ARF, Hemodialysis vs. CRRT* – by *RNs Kirsten Berberovich, Marie Childs Sandi, Laura Ritchie and Adrienne Thomas-Poret*, 7.8 contact hours. October 4, *How Do You Mend a Broken Heart: Nursing Management of the Cardiac Patient: MI, Cath Lab Procedures, CABG/Valve Repair, Equipment Use* – by *Robin Hensarling, RN*, 8.7 contact hours. To register contact *Carolyn Robinson-Thomas* at *crobin5@lushsc.edu* or 2-5268 to register. Cost: \$10 per class for MCL employees; \$45 for non-employees.
- **Craft & Plant Sale.** September 28, 29 & 30, lobby of LSU School of Medicine Building, 1542 Tulane Avenue, noon-4:30 p.m. Sponsored by Occupational Therapy Department/Mental Health Services to cover bus fare to and from its clinic.
- **“Power Over Pain.”** September 30, 10:30 a.m., University Campus auditorium. Lecture part of the Louisiana Pain Initiative which promotes education and support of people in pain and those caring for them. Conducted by *Donna Earles*, Clinical Nurse Specialist for Pain Management. Please call her at 2-3261 if you plan to attend.
- **Interview & Selection Class.** 9-11 a.m. October 12, and 1-3 p.m. November 16. To register for either of these classes call *Melinda McBride*, Human Resources, at 2-9320.
- **Asthma Group Session.** Each Tuesday, 2-3 p.m., General Clinical Research Unit (GCRU), 5 East, Charity Campus. Bring your asthma medications and devices, including inhalers, peak flow meters and spacers; peak flow meters and spacers will be provided if you do not have your own. Open to anyone with asthma. Free, but call 2-5991 if you plan to attend.
- **Exercise Class.** Tuesdays & Thursdays, 4:30-5:30 p.m., Education, 9 center, Charity Campus. For further details contact *Paul Hildreth* via e-mail.

- **Outpatient Congestive Heart Failure/Disease Management Teaching Session.** Each Wednesday, 8-9 a.m. and Thursday, 1-2 p.m., Cardiovascular Clinic, 2025 Gravier Street, room 601. Those who receive their medical care at MCL and have had their diagnosis verified by an echocardiogram are welcome. Please bring all of your medications when you come to the class. For info call *Patsy* or *Yolanda* at 2-3112.
- **LSU/Tulane Multidisciplinary Tumor Board Meeting.** Each Friday, noon-1 p.m., 1542 Tulane Avenue, room 710. Physicians wishing to present a case should call *Nicole Chatelain*, 568-4765.
- **Employee Assistance Programs.** All the following groups meet at LSU Lions Clinic, 2020 Gravier Street, 5th floor. Call 568-3931 with questions or for full details: *Co-dependency Anonymous*, Mondays at noon, free; *AA*, Tuesdays at noon, free; and the *Chemical Dependency Education Group* for those who may be chemically dependent or have family members who are, Thursdays, 4-5 p.m., \$10 per group period.



Our prestigious Employee Recognition Program would not be possible without the \$6,500 annual donation from the *MCL Medical Staff*. The program consists of three parts. **Employee of the Month:** Any employee in good standing with two years minimum employment at MCL may be nominated by anyone within MCL. An Employee of the Month Committee chooses a person from each campus, based on nominations which have received supervisory approval. Recognition includes: a certificate of proclamation; a picture plaque, displayed for a year then given to the employee; a pin with a stone noting the month of recognition; his/her photo submitted to *The Times-Picayune*; a write-up in this publication; a balloon bouquet; and a cake. **Employee of the Year:** MCL department directors choose an Employee of the Year for each campus from among the employees of the month. **Director of the Year:** The Administrative Council chooses the Director of the Year. Each employee of the month receive \$50; each employee and director of the year receives \$100. Thank you, Doctors, for your generous and thoughtful demonstration of support which makes this program possible!



Serve Your Community & Earn CEUs

Our hospital is looked to for its expertise in the areas of Hazardous Materials Decontamination (HazMat Decon) Procedures. We have far surpassed many area hospitals in preparation, set-up, procedure, network and protocol in the event of a biological or chemical weapons attack. We are in the constant process of seeking out employees from all departments who are interested in serving their community and the hospital in this specialized role.

The HazMat Decon Team Training is a two-day program offered through the Department of Education/Staff Development. This course covers topics such as awareness of biological and chemical weapons agents, personal protective equipment, and decontamination procedures and operations. Participants from all departments and job classifications are welcomed. Supervisor approval is required for registration and participation.

Contact hours are now available for all nurses, respiratory therapists and radiology techs. Participants must attend both days in order to earn 16.8 contact hours. The course is free for non-CEU registrants, \$10 for MCLNO employees. For more information, please contact Tim Butcher at 903-3047. To register, please contact Education/Staff Development 903-2854.

This Performance Improvement column is submitted weekly by the Education/Staff Development Department. Please direct any comments about the column to the Employee Opinion Line at 2-3801.

Yours for the Asking.

If you would like the following discount coupons, offered to all MCL employees, please stop by room 308, Butterworth Building, or call Carol Hubert at 2-0283: "Sail 2 for 1" coupons for the Steamboat Natchez, a discount card from Gemini Automotive Care good for a \$14.95 oil, lube and filter, 10 percent on all auto service, and 5 percent on tires.

Revised Policies as of 8/30/04

0043 – Food Consumption by MCL Employees and Visitors: to update the contents with the most current information and to modify the temperature range for refrigerators storing food and beverages, per DHH revised regulations. New Refrigerator Temperature Record forms and Freezer Temperature Record forms are available in MCL Forms Control; and **5028 – Handling and Dispensing of Controlled Substances:** revised extensively to include information about Pyxis.

The following policies were revised to update the contents with the most current information:

0003 – Delegation of Authority; 0044 - Graphics and Signage on Premises; 4006 - Interim Life Safety Measures; 5053 – Consulting the Ethics Committee; and 5065 – Identifying Abused and/or Neglected Patients.

All policies can be found on the U drive, along with a revised Table of Contents dated August 2004.

In the Community.

Lori Boyter, PT, along with students and faculty from the LSU School of Physical Therapy, presented a case study poster on "The Use of Tubi-Grip in the Management of a Chronic Venous Ulcer" at the meetings of the Louisiana Physical Therapy Association and the Wound Care Congress.

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This Week at MCL is published through the MCL Human Resources Department, Ron Broadus, Assistant Administrator, Lynn Lorando, Editor. The department is located in the Butterworth Building, 1541 Tulane Avenue, New Orleans, 70112; the editor's office is in room 409. Unless announced otherwise, the standing deadline for each issue is 5 p.m. Monday for the following week's issue. All items submitted must have prior supervisory approval. Thank you.