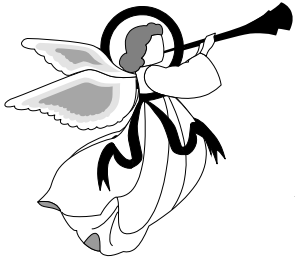


This Week at MCL

A Memorandum to the Employees of the Medical Center of Louisiana, New Orleans
Charity Campus ■ University Campus

December 1-7, 2003



A Memorial for Our Smallest Angels.

The Bereavement Program of Maternal Child Services brings a tender consolation to help parents who have

lost their baby at birth, whatever stage that might have been. The program is coordinated by **Sister Clare Gaynor, OP**, Chaplain, and **Denise Young, RN**, Maternal Child Services. It has two parts:

A Memory Box.

A lovingly decorated box containing a gown, pillow, quilt, booties and a cap – all symbols of the child, is presented to the bereaved family. When possible, a picture of the baby dressed in these clothes is included. The items in the box have touched the child and the parents can open the box and touch and hold the items, thus helping in the grieving process. The program has been in operation for eight years and is made possible by an outreach program whereby senior citizens, who themselves have each lost a child many years ago when it wasn't considered acceptable to speak about losing a child, make all the items in the boxes.

An Interdenominational Memorial Service.

All families who have suffered the loss of a child at least six months beforehand are invited to a memorial service which is conducted twice a year. The June memorial takes place at a memorial living oak tree on the east lawn of University Campus. A granite marker and stone bench mark the spot where families can gather to remember the deceased infants. The December memorial takes place this Sunday, December 7, at 3 p.m. in the University Campus auditorium, 4th floor. The service will include an Angel Tree decorated with cards bearing the names of the lost ones; in return the parents receive an angel from the tree to bring home in memory of their child. The tree will then be moved to the front lobby of the hospital where during the holidays anyone who has suffered a loss can add an angel card to the tree.

Regular Dress Down Days Resume.

On Friday, December 5, we will resume our regular Dress Down Day, meaning we can dress down in good taste but must adhere to the rule of "Jeans not allowed." Please pick up your \$1 Dress Down sticker from either Administration, first floor, Charity Campus, or Marketing, room 518, University Medical Office Building. All proceeds go toward the Employee Emergency Relief Fund to help our fellow employees in time of emergency need. Please remember that you don't need to dress down in order to make a contribution. Thank you to those who participate in this worthwhile program.

"Hope for the Holidays."

LSU Health Sciences Center Campus/Employee Assistance is sponsoring "Hope for the Holidays," a lecture to assist employees with holiday budgets, holiday blues, and other timely information. Guest speaker will be **Nia Richards**, Community Outreach Coordinator of Consumer Credit Counseling. The lecture, Brown Bag style, will be offered twice from noon-1 p.m. – the first on Tuesday, December 9, on University Campus, 4th floor auditorium, and the second on December 12 in Seminar Room # 14 in the LSU Medical Education Building, 1901 Perdido Street, 3rd floor. For additional information please call **Irene Ceesay** or **Tracy McConduit** at 568-8888.



A Note to Service Award Honorees.

The individual pictures Mike Palumbo, photographer, took at the Service Awards Breakfast November 5 are now in. Please come to the Marketing office, room 518, 2025 Gravier Street, to pick yours up. Also, if you were unable to attend the Service Awards Breakfast on November 5, please pick up your certificate and pin from Marketing.

Happenings, Reminders & Offerings.

- **Charity Cafeteria Temporary Closure.** Until renovations are completed, food is being served from the Doctors Dining Room. Seating is still available in the main cafeteria area.
- **LSU/Tulane Multidisciplinary Breast Cancer Conference.** Each Friday, 1-2 p.m. following the Tumor Board meeting, 1542 Tulane Avenue, room 710. (Please note change from previously published information.) Physicians who wish to have a case presented, please call Nicole Chatelain at 568-4765.
- **LSU & Tulane Health Sciences Centers Joint Medicine Grand Rounds.** December 3, noon-1 p.m., 1430 Tulane Avenue, 1st floor auditorium. "IGF-1 & Cardiovascular Disease," with Dr. Patrice Delafontaine, Professor and Chief, Section of Cardiology, Director, Tulane Cardiovascular Center of Excellence.
- **Health Call.** *Dr. Paul Dash* will give an update on Alzheimer's disease during this week's Health Call. Dr. Dash welcomes your calls during the show on December 4, WLAÉ TV, 8 p.m. The program is rerun December 7, 12:30 p.m.
- **Hazardous Material Team Training.** December 4, University auditorium; December 5, Charity auditorium. The two-day session covers skills and knowledge required to be a HazMat Team member. 16.8 contact hours/CEUs for RNs, radiology techs, and respiratory therapists. To register call *Tim Butcher*, 2-2687.
- **CPR Classes.** *Healthcare Provider* – December 9, noon-4:30 p.m. *Heartsaver* – December 16, 7:30 a.m.-noon. Staff Development, C-900, Charity Campus. Must register in person with \$4 per class, payable by check or money order to MCLNO Foundation. Call 2-2854 or 2-2057.
- **Address Update.** Deadline for notifying Human Resources of an address change to assure that you receive your 2003 W-2 on time is December 11. The Payroll Office in Shreveport will mail your W-2 to your current address in the PeopleSoft system. If you are not receiving your payroll check advice (yellow statement for employees with Direct Deposit) and have moved recently, please go to Human Resources, Butterworth Building, either room 404 or 405, and update your address.
- **Bake Sale.** December 12, 7 a.m. 'til . . . in the University Campus cafeteria, basement level. All

- proceeds will benefit the 2004 Kids Fair on March 28. Sponsored by Maternal Child Services. Both monetary and donations in the form of baked items are welcomed. For more information call 2-3441
- **Critical Care Course Offering #17: "Trauma Module II: Care of the Critically Injured Patient."** December 16, 8 a.m.-4 p.m., Charity Campus, 9th floor, Staff Development & Education. 8.6 ANCC contact hours. Call 2-2854 to register.
 - **Save Lids to Save Lives.** Through December 15. Yoplait will donate 10 cents for breast cancer research for every pink yogurt lid it receives, up to \$2 million. Call *Colleen Lemoine* at 2-3767 to have your lids picked up or drop them off at Teresa Krutzfeldt's office, 4th floor, University Campus.
 - **ACLS for Non-Critical Care.** December 17 & 18 in Education & Staff Development, C-900, Charity Campus. Call 2-2854 to register.
 - **Exercise Classes.** *Exercise* – Tuesdays & Thursdays, 4:30-5:30 p.m, Education, 9 center, Charity Campus. □ *Tai Chi* – Thursdays, noon-1 p.m., Lions Clinic, Neuroscience Center. Free.
 - **Employee Assistance Programs.** All the following groups meet at LSU Lions Clinic, 2020 Gravier Street, 5th floor. Call 568-3931 with questions or for full details: *Co-dependency Anonymous*, Mondays at noon, free; *AA*, Tuesdays at noon, free; and *a psycho-educational group* for those who may be chemically dependent or have family members who are, Thursdays, 4-5 p.m., \$10 per week for 10 weeks.

Officer Wilma Ellis, Hospital Police, sends the following message: "Thanks to everyone for their prayers and words of encouragement for my son, NOPD Officer Desmond Julian, who was shot in the line of duty. He is now recovering."

Oops!

The editor apologizes to *Sandra Hanner, RN, BSN* for the misspelling of her name in the last issue of *This Week at MCL*. Sandra was mentioned because she presented a lecture on "The Psychosocial Issues of the Terminally Ill Patient" at the annual convention of the American Society for Therapeutic Radiology & Oncology.



These are some of the faces and activities found at the United Way Kickoff on October 31. We send a giant **Thank You!** to everyone who helped make the event a tremendous success, including workers, the good sports who were

“dunked” and “jailed,” attendees, and the local companies who donated prizes: Audubon Nature Institute, Big Wheel Novelties, Coffee & Company, Liuzza’s Restaurant & Bar, Inc., New Orleans Saints, New Orleans Steamboat Company, The Praline Connection, Sheraton New Orleans, Smoothie King, and Subway. The event brought in \$1,938 for the United Way Fund and \$627.50 for the Employee Emergency Relief Fund.

CAMPUS FEDERAL

For full details about any of the following options through Campus Federal Credit Union, call 568-8425 or go online at www.campusfederal.com:

■ You can now stop receiving your monthly statement and agree to view transactions through online banking. That way you not only would help our environment, you also would reduce expenses for your credit union. You can have two years of transaction history as close as the nearest personal

computer. ■ Money-Wise checking is cheaper than money orders and safer than carrying cash. Your first five checks are free, and then each additional check is \$1; your first order of 50 checks is also free, along with an ATM card that can be used in Campus Federal’s ATMs only. ■ Campus Federal has several low cost options to help you develop your money handling system – keeping track of the money you have, keeping your money safe, and giving you a convenient way of making payments and accessing your funds.



Performance Improvement

How do you measure up?

As the end of the year approaches, it gives us an ideal time to pause for reflection. As members of the MCL Team, let us score ourselves on how we live our Core Values each day:

- Am I **Customer-Focused** in my work activities, always keeping in mind that our customers are my reason for being here?
- Do I help create a **Healing Environment** for our customers?
- Do I accept **Accountability** for my actions and inactions?
- Do I treat all customers with **Respect** and do I always act with Integrity?
- Am I **Innovative** in my thinking: Do I look at things in a new light and from different perspectives, or am I stuck in the same old way of doing things or seeing things?
- Do I work as a **Team** member in serving our customers? Do I stop and offer help to others on our team when I've completed my tasks?
- Do I approach every situation and request with a **Yes, I can!** attitude?

If you answered "Yes" to all of these questions, then the MCL Core Values are guiding the way you provide care. You are a model employee and your wonderful attitude is seen in everything you do. Your customers and your team see your light shining through.

If you couldn't answer "Yes" to all of these questions, then you have identified areas in which your job performance can improve. Tape these questions to your fridge, your work station or your mirror and reflect on what you need to do to improve. Find out what is keeping you from being your best. As you begin to live these Core Values, everyone will notice the change – and you will notice it most of all!

This column was submitted by Education & Staff Development. Please direct any comments or suggestions to the Employee Opinion Line at 2-3801.

2004 Cancer Committee Meetings Announced.

Miriam Roberts, RHIT, CTR, Assistant Director of Medical Records, has announced the following dates for the Cancer Committee meetings in 2004: February 25, April 28, June 23, August 25, October 27, and December 22 (subject to cancellation.) The meetings will take place in the Medical Staff Conference Room, 4 West, Charity Campus, at noon.

Welcome to MCL.

Ira C. Austin, III, Pharmacy; **Suzanne Gordy, RN**, Quality Management; **Janice Hales**, Medical Services; **LaCretia Howard**, Surgery Clinic; **Corey Jones**, Laundry; **Ronald Keller, RN**, Dialysis; **Jason Meyers**, Central Supply; **Brandon Miller**, Occupational Therapy; **Raja Navarro**, Nursing Administration; RNs **Kathleen O'Brien** and **Quinn Vorhaben**, EMS-Adult; **Owen A Ray, III, LaShay Wheeler**, and **Kristal Wilson**, Patient Escort; **RN Pool: Linda Schexnaydre**, EMS-Adult; **Westaff: Priscilla Carey, Rodney Carey, Wynnona Hall** and **Roianne Hutchinson**, Interview Screening; and **Jim Taley**, Facility Maintenance.



For Your Holiday Fun.

Two holiday classics return to Universal Orlando Resort this year: Meet the Grinch now through January 4, and Macy's Holiday Parade December 12-January 4. To receive your Universal Studios Fan Club card, see Carol Hubert in Marketing, suite 518, University Medical Office Building. If you already

have a card, for full details about these offerings go to www.universalstudios.com/fanclub.

This Week at MCL is published through the Medical Center of Louisiana Marketing & Public Relations Department, suite 518, 2025 Gravier Street, New Orleans 70112, Jerry Romig, Director, Lynn Lorando, Editor. All items and pictures submitted to this publication must have prior supervisory approval. Please send information to Lynn Lorando on e-mail to mloran@lsuhsc.edu; by fax to her at 903-3699; or through interoffice mail. Thank you.