

This Week at MCL

A Memorandum to the Employees of the Medical Center of Louisiana, New Orleans
Charity Campus ■ University Campus

August 9-22, 2004



Come One! Come All!

MCL Town Hall Meetings • Tuesday, August 10
Charity Auditorium, 7:30-8:30 a.m. • University Auditorium, 3:30-4:30 p.m.
Topic: "Progress on the New Hospital!"

FARA MCO Update.

The Office of Group Benefits (OGB) has been notified that the Managed Care Option (MCO) has been unable to finalize a contract with the LSU Healthcare Network physicians in the New Orleans area. The LSU Health Science hospitals are and will remain in the MCO network. If you are unsure whether this affects your physician(s), we recommend that you contact your doctor(s) directly.

Because of this change in participating physicians, OGB is allowing FARA MCO plan members to transfer to the PPO, EPO or Humana/Ochsner plans. Employees who wish to change their health plan from MCO must come to the Benefits Office, room 205, Butterworth Building and complete the necessary document **by August 31, 2004**, with an effective date of September 1, 2004. The Benefits Office is open from 7:30 a.m. until 4:30 p.m. Monday through Friday.

Happenings.

■ **Tulane University Health Sciences Center Medicine Grand Rounds.** Noon-1 p.m., 1st floor

auditorium, 1430 Tulane Avenue – August 11, “Minimally Invasive Obesity Surgery: Procedures, Controversies and Improvement of Co-morbidities,” with **Dr. Daniel J. Scott**, Director, Tulane Center for Minimally Invasive Surgery, and August 18, “Acute Lung Injury: Improved Survival with Lung Protection,” with **Dr. B. Taylor Thompson**, Associate Professor of Medicine, Harvard Medical School, and Director, Medical Intensive Care Unit, Massachusetts General Hospital.

■ **LSU Health Sciences Center Grand Rounds.** 8-9 a.m., 1542 Tulane Avenue, 1st floor auditorium – August 12: “Pain Management: The Challenge,” by **Dr. Mack A. Thomas**, Clinical Professor of Anesthesiology and Surgery; and August 19: “Reactive Arthritis: An Update,” with **Dr. Luis R. Espinoza**, Professor and Chief of Medicine, Section of Rheumatology.

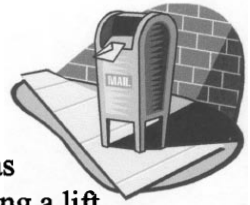
■ **Interview & Selection Class.** 1-3 p.m. on August 17, September 16 and November 16, and 9-11 a.m. on October 12. Offered by Staff Development to help improve a supervisor’s interviewing techniques. To register for any of these classes call **Melinda McBride** at 2-9320.

- **Cancer Committee Meeting.** August 25, Medical Staff Conference Room, 4 West, Charity Campus, noon.
- **Hazardous Material Team Training.** September 13, University auditorium, and September 14, Charity auditorium. The two-day session covers skills and knowledge required to be a HazMat Team member. 16.8 contact hours/CEUs for RNs, radiology techs, and respiratory therapists. Register in person, Staff Development, 9 center, Charity Campus. For further details call **Tim Butcher** at 2-2687.
- **Asthma Group Session.** Each Tuesday, 2-3 p.m., General Clinical Research Unit (GCRU), 5 East, Charity Campus. Conducted by MCL asthma disease management outpatient educators. Bring your asthma medications and devices, including inhalers, peak flow meters and spacers; peak flow meters and spacers will be provided if you do not have your own. Open to anyone with asthma. Free. Please call 2-5991 if you plan to attend.
- **Exercise Class.** Tuesdays & Thursdays, 4:30-5:30 p.m., Education, 9 center, Charity Campus. For further details contact **Paul Hildreth** via e-mail.
- **Outpatient Congestive Heart Failure/Disease Management Teaching Session.** Each Wednesday, 8-9 a.m. and Thursday, 1-2 p.m., Cardiovascular Clinic, 2025 Gravier Street, suite 601. Those who receive their medical care at MCL and have had their diagnosis verified by an echocardiogram are welcome to attend the program. Please bring all of your medications when you come to the class. For more details call **Patsy** or **Yolanda** at 2-3112.
- **LSU/Tulane Multidisciplinary Tumor Board Meeting.** Each Friday, noon-1 p.m., 1542 Tulane Avenue, room 710. Physicians wishing to present a case should call **Nicole Chatelain**, 568-4765.
- **Employee Assistance Programs.** All the following groups meet at LSU Lions Clinic, 2020 Gravier Street, 5th floor. Call 568-3931 with questions or for full details: **Co-dependency Anonymous**, Mondays at noon, free; **AA**, Tuesdays at noon, free; and **a psycho-educational group** for those who may be chemically dependent or have family members who are, Thursdays, 4-5 p.m., \$10 per week for 10 weeks.

From the Mailbox.

On March 23, I was called to Charity Hospital because my brother, James Harrington, was killed on the job while operating a lift truck. The first person to greet me was a security guard. I was dazed. An Angel named **Goldie Huguenel, RN** [Patient Liaison] came to my rescue. She informed me of the circumstances of the accident and prepared me to see "Jim" and say goodbye. It was one of the most tragic days of my life. This Angel, Goldie, was sent to me. She was very caring, very professional, and a Gem of a person. I commend her for a job well done.

– Marion Harrington, Kenner



"A Doc for a Day."

From time to time the Office of External Relations, Chancellor's Office, invites a state legislator to be "Doc for a Day" at LSUHSC. **Representative Mickey Frith**, D-Abbeville, accepted the invitation for July 30. His day included several activities at MCL, including: attending the LSU Medicine Morning Report on University Campus; receiving a Breast Center Overview from **Dr. Mary Abell**, Head of Disease Management for Breast and Cervical Cancer; being given a tour of the Emergency Room and Trauma Services by **Eileen Mederos, RN**, and **Dr. Trevor Mills**; meeting with **Doctors Mary Fontenot, Dwayne Thomas** and others during lunch; and visiting the new Rehab Unit on 5 East and the Hyperbaric Oxygen Treatment Unit on the first floor, both on Charity Campus.

Applause! Applause.

Diane Angelico, Assistant Director of Information Services, Health Care Services Division, who coordinated several tours this summer at MCL for students

representing different programs, writes: "I am always in awe of Medical Center of Louisiana employees. You are working short-staffed and many days are overwhelmed, yet you always take the time and make the effort to welcome, teach and spend time with students. You are amazing!"



Nurses & Allied Health Personnel - Got CE?

2004 is winding down and the critical care educators remind you of a wonderful opportunity right here at MCLNO to obtain your annual requirements for re-licensure. You can choose from many topics that are included over seven days of classes - or attend them all!

Overall Course Objective: To promote and enhance critical thinking skills in the assessment, diagnosis, intervention/management and evaluation of critically ill patients.



The ABC's of Critical Care

Class Offered	Remaining Dates Thru Dec. 2004	Contact Hours
Day 1 Essential Lagniappe Professional Responsibility, Psychosocial Aspects, IV Drip Calculations, Documentation & Pediatric Assessment	Sept. 7, Oct. 25, Nov. 29	3.9
Day 2 Airway First, Then Breathe Easy Mechanisms of Trauma, Assessment & Resuscitation Pulmonary Assessment, ABGs, Airway Management, Ventilator Management & Complications	Sept. 8, Oct. 27, Nov. 30	8.1
Day 3 Shocking Back To Reality Dysrhythmias & Treatment, Code Blue & Equipment Use	Sept. 9, Oct. 26, Dec. 1	8.7
Day 4 Surf's Up! Riding the Hemodynamic Wave Cardiac Assessment, Hemodynamic Monitoring, Equipment Use, Cardiogenic & Septic Shock	Sept. 13, Nov. 1, Dec. 6	8.7
Day 5 Head and Shoulders Above the Rest Neuro Assessment, Traumatic Brain Injury, Spinal Cord Injury, Aneurysms, Stroke & ICP Management	Aug. 16, Sept. 21, Nov. 8, Dec. 7	8.7
Day 6 Critical Care Gumbo Patient Transport, Moderate Sedation, Neuromuscular Blockade, GI Assessment, GI Bleed & Management, Nutrition, Renal Assessment, ARF, Hemodialysis vs. CRRT	Aug. 25, Sept. 27, Nov. 16, Dec. 15	7.8
Day 7 How Do You Mend a Broken Heart? Nursing Management of the Cardiac Patient: MI, Cath Lab Procedures, CABG/Valve Repair, Equipment Use	Aug. 30, Oct. 4, Nov. 22, Dec. 14	8.7

Call Carolyn Robinson-Thomas @ 903-5268 or crobin5@lsuhsc.edu to register.

The cost to attend each class is \$10 for MCLNO employees and \$45 for non-employees.

All classes are 7am-3:30pm in the 9th floor Education Department unless otherwise notified.

The Medical Center of Louisiana Department of Education and/Staff Development is approved as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. The Department of Education/Staff Development and The American Nurses Credentialing Center's Commission on Accreditation do not approve or endorse commercial products associated with this activity. The Department of Education/Staff Development Continuing Nursing Education Provider Unit assures equal opportunity for all qualified persons without regard to race, color, religion, sex, national origin, age, handicap, marital status or veteran's status in the admission to or participation in any of its programs. Must be physically present at entire class to receive CE. Notify registrar if special accommodations are required.





Performance Improvement

References for Healthcare Providers

The Department of Education/Staff Development has announced that employees can access more information 24 hours a day through the network. The department and the Information Technology Resource Center of LSU have teamed to bring resource information to the point of care by creating **References for Healthcare Providers**. Now available on the Intranet is a new reference section for healthcare providers.

The first two on-line reference presentations are:

- ▶ **Crash Cart Tour:** created in conjunction with members of the Code Blue Committee
- ▶ **Patient/Family Education:** created by members of the Patient/Family Education Committee.

Healthcare providers can now access these two informational presentations by going to www.mclno.org, then clicking on the lock icon to the right of the screen. Participants will be asked to log on. In the References box (below the Online Education box), participants can choose to view one of these two reference presentations. There is no sign-in or answer sheet to fill out – these reference presentations are for information only.

Stay tuned for more **References for Healthcare Providers** in the near future.

If you have any ideas for other Healthcare Provider or other topics, please contact Education/Staff Development at 2-2854.

This column is submitted weekly through the Education/Staff Development Department. Please direct any comments about the column to the Employee Opinion Line at 2-3801.

Let me tell you an MCL story!



(This story is submitted by **Danise M. Douglas**, Coordinator II, Volunteer Service, Charity Campus.)

When my daughter picked me up from work on July 20, I left an important bag on the bench on the Lasalle Street side of the hospital where I had been sitting while I waited for her. I did not realize what I had done until later. The next morning, I found out that Charity Hospital Police had retrieved my bag, and went the “extra mile” to return it to me. I feel good knowing that we have co-workers looking out for us even when we have left work for the day. I extend my heartfelt gratitude to the Hospital Police. Our co-workers *do* care and *are* team players!

Welcome to MCL!

Joseph Edwards, Environmental Services; **Ramona F. Peters**, Dental Clinic; **Israel M. Scott**, Staff Development; **Ruth L. Trayal**, Surgical Services, University Campus. Weststaff: **Erica Wellons**, Nursing Administration.

Campus Federal Credit Union Update.

If you are hesitant about investing money in certificate accounts over an extended period of time, you may want to consider Campus Federal’s new 52-month Jump Certificate. With a minimum \$1,000 deposit, a member can jump the interest rate two times during the life of the certificate. The certificate can be used for IRAs as well. Questions? Call 568-8425 or visit www.campusfederal.org.

This Week at MCL is published through the MCL Human Resources Department, **Ron Broadus**, Assistant Administrator, **Lynn Lorando**, Editor. The Human Resources Department is located in the Butterworth Building, 1541 Tulane Avenue, New Orleans 70112; the editor’s office is in room 409. **The deadline for the August 24, 2004 issue is 5 p.m. August 16.** Please send information to Lynn Lorando to the Butterworth address above, by fax to her attention at 903-2837, or to mloran@lsuhsc.edu. All information must first be approved by the appropriate department supervisor. Thank you.