

This Week at MCL

A Memorandum to the Employees of the Medical Center of Louisiana, New Orleans
Charity Campus ■ University Campus

July 28-August 3, 2003



Thank You, Junior Volunteers!

Taking time out for a group picture are some of the 40 teens who helped in different areas on our two campuses throughout this summer. All left to right, are, front row, Joshua Thomas, Percy Link, Rashad Kelly, Danielle Riley, Danishé Singleton, Shawn Theard and Adrian Speyrer; second row, Korry Crawford, Cordell Maxwell, Jeremy Williams, Euonda Groomes, Vincent Batiste, Jasmine Harris and Naranja Thomas; back row, Chris Ibine, Jasmine Payne and Chris Strauss. The schools that the 40 represented are: Dominican, Warren Easton, Ben Franklin, Jesuit, John F. Kennedy, St. Mary's and Booker T. Washington.

The teens offered support services including answering the phone, assisting families in the surgery waiting room, filing, labeling and stuffing envelopes, labeling supplies, making charts, serving as couriers, sorting policies in manuals, stocking shelves, taking inventory, and typing.

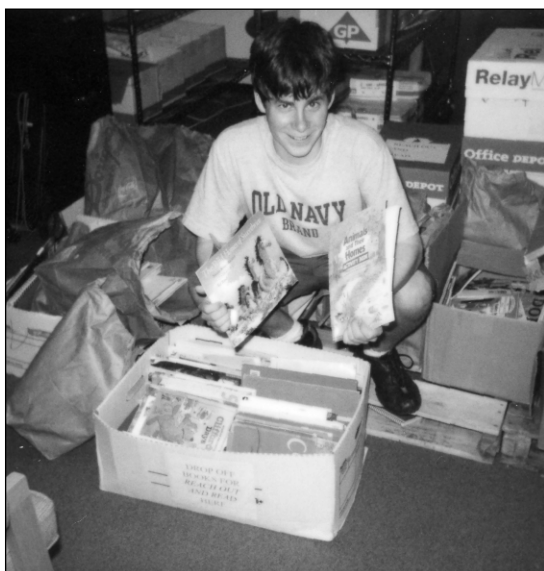
A party to thank the Junior Volunteers for all their help this summer will take place July 30 in the Charity Campus auditorium.

August Dress Down Day Set for This Week.

Friday, August 1 is Dress Down Day. The \$1 stickers are available in either Administration Office, 1st floor, Charity Campus, or Marketing, room 518, University Medical Office Building. Proceeds go toward our Employee Emergency Relief Fund. *A Reminder:* You do not have to dress down in order to contribute to the fund.

Mission Impossible.

On August 14 Charity Hospital Neuroscience Center & Charity Hospital Trauma Services will present "Mission Impossible: Maximizing Outcomes in the Brain Injured Population – Integration of Brain Tissue Oxygenation Monitoring." Mary Kay Bader, RN, MSN, CCRN, CNRN, Neuroscience Clinical Nurse Specialist at Mission Hospital Regional Medical Center in Mission Viejo, CA, will preside over the session. A physician session will take place from 7-8 a.m., followed by clinical rounds; the nursing session will take place from 9 a.m.-1 p.m. in Charity Campus' 2nd floor auditorium. No fee is required, and lunch will be provided. The offering is sponsored by Integra Neuroscience, which will award 4.0 contact hours for the nursing session. Space is limited. Register by August 7 to Troy Wells at 2-0491.



Thank you, Michael!

Michael Bronfin, from Metairie, is surrounded by some of the 751 books he collected for our Reach Out and Read for his Eagle Scout project. He collected the books from Children's Place, Little Red Schoolhouse, and Isidore Newman School.

Happenings & Deadlines.

■ **LSU/Tulane Multidisciplinary Breast Cancer Conference.** Each Monday, 4-5 p.m., 1542 Tulane Avenue, room 507. Physicians who wish to have a case presented, call Christy Durbin at 568-4765.

■ **Tulane University Health Sciences Center Medicine Grand Rounds.** July 30, noon-1 p.m., 1st floor auditorium, 1430 Tulane Avenue. "Rash, Fever & the HIPI Project: A Marriage of Interests," with Dr. Fred A. Lopez, Assistant Professor and Vice Chair, Department of Medicine, Assistant Dean of Student Affairs.

■ **LSU Health Sciences Center Medicine Grand Rounds.** July 31, 8-9 a.m., 1542 Tulane Avenue, 1st floor auditorium. "The Development of Radiolabeled Somatostatin Congeners at LSUHSC New Orleans: From Clinical Protocol to Clinical Practice," with Dr. Lowell B. Anthony, Associate Professor of Clinical Medicine, Section of Hematology/Oncology

■ **Health Call.** Vascular Surgeon Dr. Robert Batson will discuss Deep Vein Thrombosis & Clotting on Health Call this week. He welcomes your calls during the show. July 31, WLAE TV, 8 p.m., and rebroadcast August 3 at 12:30 p.m. Health Call is sponsored by MCL.

■ **CPR Classes.** *Health-care Provider* – July 31, 7:30 a.m.-noon; *Heartsaver* – August 27, noon-4 p.m. In Staff Development, C-900, Charity Campus. Must register in person with \$4 per class, payable by check or money order to MCLNO Foundation. Call 2-2854 or 2-2057.

■ **Hazardous Material Team Training.** August 4 & 6. Covers skills and knowledge required to be a HazMat Team member. 16.8 contact hours/CEUs for RNs, radiology techs, and respiratory therapists. To register call Tim Butcher, 2-2687.

■ **ACLS for Non-Critical Care.** August 7 & 8 in Education & Staff Development, C-900, Charity Campus. Call 2-2854 to register.

■ **Exercise Classes.** *Exercise* – Tuesdays & Thursdays, 4:30-5:30 p.m, Education, 9 center, Charity Campus. □ *Tai Chi* – Thursdays, noon-1 p.m., Lions Clinic, Neuroscience Center. Free.

■ **Employee Assistance Programs.** All the following groups meet at LSU Lions Clinic, 2020 Gravier Street, 5th floor. Call 568-3931 with questions or for full details: *Codependency Anonymous*, Mondays at noon; *AA*, Tuesdays at noon; *a psycho-educational group* for those who may be chemically dependent or have family members who are, Thursdays, 4-5 p.m., \$10 per week for 10 weeks.

2003 Critical Care Course Announced

Education & Staff Development has announced its schedule for its next Critical Care Course:

August 26, Psychosocial Considerations/Legal

September 2, Introduction to Critical Care:

Physiologic Foundation

September 9, Cardiovascular System, Module I

September 16, Cardiovascular System: Module II

September 23, Cardiovascular System: Module III

September 30, Cardiovascular System, Module IV

October 7, Shock States/Perfusion

October 14, Pulmonary System

October 21, Neurological System I

October 28, Neurological System II

November 4, Endocrine System; Infection

Control in the Critical Care Areas: Pain & Sedation of the Critically Ill Patient

November 11, Renal System

November 18, Burn Injuries & Burn Resuscitation

November 25, Immune & Hematological System/Blood Components

December 2, System/Nutrition

December 9, Trauma Module I: Care of the Critically Injured Patient

December 16, Trauma Module II: Care of the Critically Injured Patient

HIGHLIGHTS

- **Target Audience:** RNs and Allied Health Professionals
- **Fees:** \$10 per module (non-refundable) or \$150 (refundable except \$10) for entire course for LSUHSC HCSD employees.
- **Purpose:** To present theory and clinical applications relevant to the care of critically ill patients.

For an application form, complete details concerning Continuing Education credits, costs for non-LSUHSC HCSD employees, or other information call 903-2854.



Night Out Against Crime.

On Tuesday, August 5 from 5 to 8 p.m. the Tulane/ Canal Neighborhood Development Corporation and The Blood Center will host a "Night Out Against Crime" party in the parking lot of The Blood Center, located on the corner of Tulane and South Prieur streets. Music will be by Charmaine Neville. They have invited all MCL staff to attend.

August Microsoft Classes Set.

The Microsoft classes scheduled for August are:

- **Windows 2000:** 11th and 18th from 9-11 a.m.
- **Outlook 2000:** 12th, 19th and 20th from 9-11 a.m. and 13th from 1-3 p.m.
- **Powerpoint 2000:** 14th and 27th from 9-11 a.m.
- **Excel 2000:** 14th from 9:30-11:30 a.m.; and 21st from 9-11 a.m.

The classes will take place in E805 on Charity Campus. To register for any of these classes, call 2-6369.



Applause! Applause!

After fulfilling the mandatory three years of working in microbiology, **Tara Parrish, MT (ASCP) SM**, TB/ Mycology Laboratory, has successfully completed the

requirements for certification as a Specialist in Microbiology. This accomplishment demonstrates Tara's expertise in her field.

Welcome to MCL.

Emergency Room, University Campus – **Errolyn Brooks & Richard Renee**; **Quiana Butler**, Medical Records; **Racquel Cheatham**, Human Resources; and **Jaquelyne Pouncy**, Admit. **Contract:** RNs **Sharon Blake**, Telemetry Intermediate Care, 5 West; **Claudia Kennedy**, Oncology, 6 East; **Karen Spears**, Emergency Department; **Debra Watson**, Operating Room; and **Karen Westbrook**, Neurosurgery. **Westaff:** Medical Records – **Shantrel Birden** and **Latoya Miles**.



Performance Improvement Patient Representatives

The Patient Representatives of the Medical Center of Louisiana are available to assist patients, family members and guests with questions, concerns and complaints. Their roles include the following:

- ▶ Solving problems immediately, if able.
- ▶ Listening to the complaints of patients, family members and visitors and forwarding that information to the appropriate MCL staff for investigation and resolution.
- ▶ Informing the Administrative Council of problems in service.
- ▶ Assisting patients who believe that their rights have been compromised.
- ▶ Acting as intermediary between patient/family members and health-care professionals.

Patient representatives are located on:

Charity Campus:

Location: First floor Administrative Office

Hours: Monday through Friday, excluding holidays, from 8:30 a.m. to 4:30 p.m.

Phone: 903-2588

University Campus:

Location: Medical Staff Office Building,
2025 Gravier Street, room 722

Hours: Monday through Friday, excluding holidays, 8:30 a.m. to 4:30 p.m.

Phone: 903-3007

Please Note: An answering machine will record messages when the Patient Representative is handling calls or is away from the office.

This column is submitted through Education & Staff Development. Please direct any comments to the Employee Opinion Line at 2-3801.

& there were two more . . .

Two names were inadvertently left out of the staff listing for the Cardiovascular /CHF Clinic in the July 14 issue of This Week. They are: **Annie Brown**, Social Worker, and **Yolanda Merritt, RN**, Case Manager. "Annie and Yolanda provide the patients with resources to help meet their needs," Patsy Nastasi, RN, Clinic Coordinator, said.

*Thank
You*

Twenty people were successful donors during the latest blood drive on University Campus. We thank each of them, as well as those who attempted to give and were unsuccessful.

Away from Work.

Jerry Romig, Marketing & Public Relations, was inducted into Tau Kappa Epsilon (TKE), America's largest college fraternity, as an honorary member with full privileges, at its bi-annual conclave in Dallas last week. TKE fosters the social, educational and moral growth of young men on college campuses during their undergraduate years and encourages continued participation in the ideals of the fraternity following graduation.

Condolences.

We extend our condolences to **Deborah Johnson**, 6 West, Peds, on the loss of her cousin, Samuel Lucas, and to **Richard Miller**, Pharmacy, on the loss of his mother, Alma J. Miller, and his sister, Sheila Miller Channey, an MCL retiree.

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This Week at MCL is published through the Medical Center of Louisiana Marketing & Public Relations Department, suite 518, 2025 Gravier Street, New Orleans 70112, Jerry Romig, Director, Lynn Lorando, Editor. **The deadline for the August 11, 2003 issue is 5 p.m. Monday, August 4, and because of a vacation schedule, the deadline for the August 18 issue is 5 p.m. Wednesday, August 6.** All items submitted must have prior supervisory approval. Please send information or pictures to Lynn Lorando: on e-mail to mloran@lsuhsc.edu; by fax to her attention at 903-3699; or to her attention through interoffice mail. Thank you.